# Release Notes

## Tenrox 2013 R2 Service Pack 1
*November 2013*

**Tenrox**

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# Glossary of Terms

| TERM | DESCRIPTION |
| --- | --- |
| AmEX | American Express |
| BUG | Prefix of a Bug reference number |
| CWP | Collaboration Workforce Planning |
| ESC | Prefix of a Hot fix reference number |
| EXI | Prefix of an Enhancement reference number |
| G/L account | General Leger Account |
| GP | Great Plains Application |
| HSLA | Hosting Service Level Agreement |
| OBS | Organization Breakdown Structure |
| OLAP | Online Analytical Processing |
| PO | Purchase Order |
| QB | QuickBooks Application |
| R3 | Tenrox Release 3 |
| Ref: | Internal Reference number |
| Service Pack | Collection of updates, fixes or minor enhancements to a software application delivered in the form of a single installable package. |
| SP | Service Pack |
| Tenrox | Tenrox Web application |
| TMobile | Tenrox Mobile Applications |
| TPP | Tenrox Project Plan |
| UDF | User-Defined Field |
| User | Tenrox end user |
| WBS | Work Breakdown Structure |
| WIP | Work-In-Process |

# About this Document

This document contains information about what's new and resolved as of Tenrox 2013 R2 Service Pack 1.

# Tenrox Technical Support

Tenrox Technical Support is a team of Application Support Analysts trained to use, configure, and troubleshoot Tenrox applications in your specific enterprise environment. If you have any questions, you can reach us by:

- Calling 877-483-6769, option 2 (toll-free)
- Sending an email to support@tenrox.com

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# Introduction

Upland is pleased to announce the release of:

*Tenrox 2013 R2 Service Pack 1*

Upgrade process: *Tenrox 2013 R2 SP1* installation is performed by Tenrox during the maintenance hours established in the HSLA. For additional information regarding the HSLA, please refer to:

http://www.tenrox.com/en/legal/hostingsla.htm

# What's New

This section includes minor enhancements added to Tenrox 2013 R2 as of SP1.

# Resolved Issues

This section lists resolved issues included in Tenrox 2013 R2 as of SP1.

## Charges

**Ref: *ESC011174***     An error is produced when editing a **Charge Entry**.

In the **Charge Entry** screen **Users** are unable to edit any of the entries as they are being prompted with the message *There was an error processing the request*. This occurs only on a multi-database environment.

## Setup

**Ref: *ESC011272***     Overriding the global payable number with the one at the company level does not work.

When the option **Override global Payable Number** is checked on the **Company Edit** screen, the expected functionality does not work. It will repeatedly attempt to generate the **Expense Payable Batch** with the same tracking number. This will automatically cause it to fail, indicating that an *entry already exists*.

**Ref: *ESC011295***     **Search** in **Project Edit** does not return the appropriate results.

Performing a search in the **Project Parent** screen does not return any results if marked as a *placeholder*.

**Ref: *BUG083519***     **Automation Service** generating an error.

The **Invoice Generation Service** has been removed given the feature has been deprecated as of R2. It was causing the **Automation Service** to generate an error.

**Ref: *BUG083547***     Scoping is not working for **Users** that are not scoped.

User cannot see objects that are scoped when he has no scope.

**Ref: *BUG083639***     **Security** rights **"Can Book User", "Can Hard Book Resources", and "Can over allocate User"** override **Work Plan** rights.

The "Can Book User", "Can Hard Book Resources", & "Can over allocate User" override the specific rights on all Work Plan securities to allow Users without **Modify** rights on **Work Plan**s to update, add to & remove existing **Bookings**.

Ref: *BUG083552*   Error on saving a **Timesheet Template** after editing.

Error displays when saving a new or editing an existing **Timesheet Template**.

# Timesheet

Ref: *ESC011167*   The feature **"Display only Assignments with Time Entries in the previous period"** does not work

When this option **Display only Assignments with Time Entries in the previous period** is enabled in the **User**'s **Timesheet Template**, and he is navigating from one timesheet period to the next, the **Assignments** do not carry over and the section displays blank.

Ref: *ESC011249*   **User** unable to edit and save the **Task** in the **Adjustment** section after rejecting a timesheet**.**

In the **Adjustments** section within the **My Timesheet** page, modifications made to an entry's **Task** will not save. It allows you to edit the entry but on submit it will reset the value back to the original selection.

Ref: *ESC011276*   **Timesheet History** in **My Timesheet** returns inappropriate data.

If the **Timesheet Workflow** associated to your Timesheet Template does not have a state, defined as *Is Final*, it will return sub-state actions in the **Timesheet History** portion of your **Timesheet's** UI. A condition has been added to only return information for visible states.

Ref: *ESC011277*   Unable to save changes to fields in **Timesheet Template.** Unable to open **Timesheet Templates** after adding a UDF under **Timesheet Template** settings.

Changes are not saved in the **Timesheet Template** when attempting to set fields to *Is Required*.

# Expenses

**Ref:** *ESC011255*   Rounding issue with the **Mileage Rate** applied in an **Expense Entry**.

Default taxes are being calculated when using items of type ***Mileage***, not marked as taxable. Moving forward, it will check the *taxable* status of an **Expense item** before performing any calculations.

**Ref:** *ESC011266*   Validations are not being properly made on **Expense Reports** when adding entries against items with **User Defined Fields.**

In the **Expense Report Work view**, the **User** is being prompted with the message ***Some of the entries have missing required fields*** even after entering data for all of the required fields.

**Ref:** *BUG083759*   **Total tax** amount of an **Expense Entry** is returning zero on modifying the **Net amount**.

**Total tax** amount is displaying zero when modifying the **Net amount**.

**Ref:** *BUG083502*   **Currency** type fields within **Expense** are dropping final zeros from display.

**Currency** type fields in both **Expense** *Work* & *Detailed* views are dropping final zeros from display.

# Resource Planning

**Ref:** *BUG083684*   When replacing a **User** on a **Work Plan**, the original **User** still displays.

When replacing a **Booking** and selecting another **User**, the grid shows both the selected and the original **User**.

**Ref:** *BUG083533*   Resources with no **Booking** details are displaying on Dates they have no **Bookings**.

Resources with no **Booking** details are displaying on Dates they have no **Bookings**.

**Ref:** *BUG083526*   Error when using drag & drop to create **Project Booking** in **Chart** view if drop is on visible grid.

SQL error generates when using drag & drop to create **Project Booking** in **Chart** view if drop is on visible grid.

**Ref:** *BUG083493*    Special characters are not properly handled in non-link object names in various **Work Plan** displays.

Special characters not properly handled in non-link object names in various **Work Plan** displays.

# Integrations

**Ref:** *ESC011243*    Missing **API** property.

Property **ClientInvoiceOption.ACCCONSETID** is missing. In this release, the property name was changed to **ClientInvoiceOption.CompanyId**.

**Ref:** *ESC011177*    **UDF** values are not populated when publishing a **Project** from **SALESFORCE.**

**User Defined Fields** with predefined default values are not set accordingly when publishing the **Project** from **SALESFORCE**. The issue does not occur for **Projects** created directly from within the application.

# Reporting

**Ref:** *ESC011219*    Parameters are not being saved correctly in **Ad-hoc** reports.

While in the **Design** tab of **Ad-hoc** reports, changes made to the **Entry field** parameter are not being saved.

**Ref:** *ESC011232*    Project Managers cannot see imported **Projects** in any **Project**-view-based **Dashboard**.

When a **Project** is imported, the **State** is not being set and thus, causing them to not display in any **Dashboard** referencing the **Project view**.

**Ref:** *ESC011268*    **Ad-hoc** report of category *Expense* returns an error when adding **Expense Item UDFs** to display.

For **Ad-hoc** reports when using the *Expense* category, an error is thrown when selecting to display **Expense Entry Item UDF** information.

**Ref: *ESC011269***    User without a site can see any data in **Ad-hoc** report.

Invalid column name 'USERUID' error when running an ad-hoc report while scoped to all groups.

**Ref: *ESC011291***    **Late Expenses Report** is not returning the right results.

When running the **Late Expense Report** it is not returning the information based on the selected parameters.

**Ref: *ESC011304***    **Report** security is not working correctly.

Using the **Report** security at the folder level, versus the report level, is not working correctly.

**Ref: *BUG083487***    Special characters not properly handled in **Recent** sections of the **Home** page.

Special characters are not properly handled in **Recent Projects** and **Recent Reports** section of the **Home** page.

**Ref: *BUG083776***    Some **Scheduling** fields within **OLAP** are not time phased.

Some **Scheduling** fields are not time phased in **OLAP**.

**Ref: *BUG083648***    **Hierarchy** and **Filtering** does not apply to when selecting **Sites** in **OLAP pivot**.

When creating a report by **Sites** (active or master) and **Users**, the filtering does not apply. All **Users** appear in all sites. When adding a measure, all data in dimension disappear.

**Ref: *BUG083474***    **Capacity by Role Report** fails when a **Role** is selected.

The **Capacity By Role Report** fails with the following error message when a **Role** is selected:

*Data retrieval failed for the subreport, 'Subreport1', located at: Capacity by Role Report Sub. Please check the log files for more information.*

**Ref:** *BUG083812*    Error adding **Client Name** field to an **AdHoc Report** using *Financial* category.

Adding the **Client Name** field using the *Financial* Category generates an error in **AdHoc Reports**.

## Tenrox Project Plan (TPP)

**Ref:** *ESC010869*    A Timeout error occurs in **TPP** when publishing a **Project.**

**Publishing Project Plans** with large volumes of changes could cause a timeout error to appear.

**Ref:** *ESC011120*    Allocated work is reverting back to 0.00 in **TPP.**

In rare situations **Allocated Work** could revert to 0. The function returning Allocated work was changed to return the Allocated Time percentage relative to Activity Total Time.

**Ref:** *ESC011136*    **TPP** crashes when opening a milestone.

**TPP** could crash if **Task Assignments** is empty, but still crashes even with the **Activity Minimum Work** being greater than zero.

**Ref:** *ESC011229*    Unable to update/publish a **Project** from **TPP.**

A procedural error may have given rise to specific xml structures attempting to update incorrect **Tasks** during a **Project Publish**.

## Mobile and Desktop Applications

**Ref:** *ESC011318*    **API** fixes for **Timesheet** and **Expense Mobile.**

**API** issues with **Timesheet and Expense Mobile** have been addressed.

## Security and Performance

**Ref:** *ESC011303*    **Report** causing timeout errors.

Error is associated to a missing index on the **Purchase Order** table.