

Release Notes

Tenrox 2014 R1 Service Pack 4

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Glossary of Terms

Term	Description
AmEX	American Express
BUG	Prefix of a Bug reference number
CBug	Prefix of a Hot fix reference number
CWP	Collaboration Workforce Planning
EXI	Prefix of an Enhancement reference number
G/L account	General Leger Account
GP	Great Plains Application
HSLA	Hosting Service Level Agreement
MSP	Microsoft Project
OBS	Organization Breakdown Structure
OLAP	Online Analytical Processing
PO	Purchase Order
QB	QuickBooks Application
R1	Tenrox Release 1
Ref:	Internal Reference number
Service Pack	Collection of updates, fixes or minor enhancements to a software application delivered in the form of a single installable package.
SP	Service Pack
Tenrox	Tenrox Web application
TMobile	Tenrox Mobile Applications
TPP	Tenrox Project Plan
UDF	User-Defined Field
User	Tenrox end user
WBS	Work Breakdown Structure
WIP	Work-In-Process

About this Document

This document contains information about what's new and resolved as of Tenrox 2014 R1 Service Pack 4.

Tenrox Technical Support

Tenrox Technical Support is a team of Application Support Analysts trained to use, configure, and troubleshoot Tenrox applications in your specific enterprise environment. If you have any questions, you can reach us by:

- Calling 877-483-6769, option 2 (toll-free)
- Sending an email to support@tenrox.com

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Introduction

Upland Software is pleased to announce the release of:

Tenrox 2014 R1 Service Pack 4

Upgrade process: *Tenrox 2014 R1 SP4* installation is performed by Tenrox during the maintenance hours established in the HSLA. For additional information regarding the HSLA, please refer to:

<http://www.tenrox.com/en/legal/hostingsla.htm>

Resolved issues

This section lists resolved issues included in [Tenrox 2014 R1 SP4](#).

Budget

Ref: **CBug000333** [Actual non-billable Expense amount displayed zero on Task Budgets.](#)

On the Project edit page, under the Budget Tab, the Actual non-billable Expense amount displayed zero on the Budgets set at the task level. The issue has been resolved.

Expenses

Ref: **CBug000415** [Error 404 generated when opening an attachment in Expenses.](#)

On the Expense Report Document page, when opening attachments, an error 404 was generating. The issue affected the updating of documents by re-uploading files, which has been resolved.

Integrations

Ref: **CBug000543** [Error "Invalid Organization name" generated on attempting to connect to MSP.](#)

With the MSP integration, when trying to re-establish a connection between MSP & Tenrox, the error message "Invalid Organization name" irregularly displayed. This issue has been resolved.

Ref: **CBug000380** [Tax Scheduled ID box, in GP, was not populating after importing Expense batches from Tenrox.](#)

The issue was related to Tenrox not importing the Tax Group ID from GP. The issue was fixed and now the Tax scheduled ID value gets updated on Expense Batch Export.

Ref: **CBug000448** [Tenrox Project attributes settings were overridden after Publishing Project from Salesforce.](#)

On the Project Options tab, the "Automatically approve Time Entries assigned to the Project Manager" and "Project can be invoiced" check boxes were overridden when updating Project from Salesforce.com. This issue has been resolved.

Ref: **CBug000516** **Actual values were not properly imported from Tenrox into MSP 2014.**

On importing, actual values were incorrectly multiplied by a factor of 60, the issue of which has been resolved.

Ref: **CBug000429** **The “&” character was not properly handled on importing Salesforce opportunities.**

The “&” character contained in Text & Memo type User Defined Fields was displaying in certain types of Reports as “&” when the value was imported with Projects from Salesforce.com Opportunities . This issue has been resolved.

Invoicing and Collaborative Workforce Planning (CWP)

Ref: **CBug000471** **Cost/Billing Rules Association were not displaying the Project Name.**

When editing a Rule Rate by updating the End Date, without selecting a Project, and then discarding the changes, the Project Name box on the Rule association list displayed “Project:”. This issue, which affected only Rate Rule associations with Task dependencies, has been resolved. Now the warning message “Some of the required fields are missing.” displays.

Ref: **CBug000437** **Special characters in User Names were not handled properly on the Work Plan page.**

On the Work Plan pages, Resource names containing special characters were not being handled properly. This issue has been resolved.

Ref: **CBug000127** **Some Projects in the Project list did not show the Project Manager name.**

In the Project list, the Project Manager value was empty for Projects with the Project Manager flagged as Out Of Office and no Alternate Manager having been selected. This issue has been corrected.

Ref: **CBug000291** **Incorrect Grand Total value was displaying in the Financial Planner when using Combined View.**

When using the “Combined View” on the Financial Planner page, the Grand Total was not calculating the Forecast amounts in the current month. This issue has been resolved.

Reporting

- Ref: **CBug000297** **"Summarized Personal Timesheet" prints were including a blank page.**
- Printing the "Summarized Personal Timesheet" Report resulted in excess blank pages. This issue has been resolved.
- Ref: **CBug000375** **The "Detailed Invoice by Project\Task with Notes" report did not include Notes.**
- The "Detailed Invoice by Project\Task with Notes" Report was not showing the Invoice Notes. This issue has been resolved.
- Ref: **CBug000392** **The "Group Time Detailed Report" was returning duplicated Actual Timesheet entries.**
- The "Group Time Detailed" Report was showing the User's Actual Timesheet Entries in duplicates. This issue has been resolved.

Security and Performance

- Ref: **BUG001574** **On attempting to display Project Details by clicking the expand/collapse controls, an error generated instead.**
- On the Project Central page and the Projects list page, clicking the expand/collapse controls generated the error message, "An error occurred while executing the command definition. See the inner exception for details.". This issue has been resolved for both pages.
- Ref: **BUG001568** **Import Budget Template was not including all Projects.**
- A User with no Scope was unable to see Projects that had Scope in the Import Budget Template Project list.
- Ref: **CBug000431** **Microsoft SharePoint integration performance improvements implemented.**
- Multiple performance improvements to the MS SharePoint connector were introduced via CBug000431.
- Ref: **CBug000247** **On attempting to import a Budget, the error message "The Budget could not be added because you do not have sufficient rights" was being returned.**

On the Project page, under the Import Budget, the User was receiving the error: The Budget could not be added because you do not have sufficient rights when attempting to import a Budget. This issue was scope-related and has been resolved.

Ref: **CBug000480** **On attempting to save a Cost Rule entry, the 'Internal server error' message was displaying.**

On the Cost Rule Entry edit page, the 'Internal server error' message was returning on clicking Save. This issue has been resolved.

Ref: **CBug000351** **Unable to export large Invoice Batch to Great Plains.**

This issue was affecting large Invoice Batches, including invoices already exported. This issue has been resolved.

Ref: **CBug000417** **Implemented Great Plains integration improvements.**

The optimization was done around the Invoice export functionality.

Ref: **CBug000383** **Unable to update the "To the attention of:" box in invoicing.**

On the Invoice edit page, under the Format tab, updates to the "To the attention of:" box were not being retained. This issue has been resolved.

Ref: **CBug000296** **Audit Trail was not logging either 'Time Entry Overtime' or 'Time Entry Double Overtime' entries.**

The Audit Trail feature was not logging 'Time Entry Overtime' and 'Time Entry Double Overtime' entries. This issue has been resolved.

Ref: **CBug000258** **Report Folder Security was not working for some Users.**

The security set for Report folders, using the User filter was not being saved. The issue was affecting scoped users. This issue has been resolved.

Ref: **CBug000300** **"Project Time Budget Status Report" performance improvements implemented.**

The "Project Time Budget Status Report" performance has been optimized to reduced load time by up to 60%.

Ref: **CBug000381** **Adhoc reports (Category: Leave Time Usage) were missing some records.**

Adhoc reports using the "Leave Time Usage" category were not returning all

records. This issue has been resolved.

Ref: **CBug000384** **Resizing issue was occurring when accessing the Team Member page from Project Details.**

In Project Central, clicking on Team Members from the Project Details grid, resulted in the Team Member page displaying for only a couple of seconds. This issue has been resolved.

Ref: **CBug000449** **Unable to add booking by Role, as the Role value was empty.**

On the Work Plan page, when adding a booking, the Role box was not returning any value when Roles with Names longer than 50 characters existed. The issue was caused by a limitation on the Role Names length handled by the application. The implemented resolution now allows the application to handle Role Names up to 256 characters in length.

Ref: **CBug000290** **Administrator Link, under the Product page, was being incorrectly enabled for Users with no Product Administrator security rights.**

On the Product Page, the Administrator link was enabled regardless of the logged user's security rights. The issue was corrected, and now only users with "Product Administrator" rights can access the Administrator link.

Ref: **CBug000310** **Milestones were allowed to be added/edited by Users with limited security rights.**

On the Project page, under Milestones, the add/edit options were available for Users with only view rights. This issue has been resolved.

Setup

Ref: **CBug000520** **Inability to update "Allow Invoice to be posted" and "Allow Invoice to be exported" State attributes.**

In the Invoice Workflows, changes to the "Allow Invoice to be posted" and "Allow Invoice to be exported" attributes were not saved when Revenue Recognition licenses were not present. These issues were resolved.

Ref: **CBug000238** **Project Manager filter was not working on the Portfolio edit page.**

On the Portfolio edit page, under the Project Tab, the Project Manager filter was not working properly. This issue has been resolved.

Tenrox Project Plan (TPP)

Ref: **CBug000548** **An exception error, related to the Column 'USERNAME' filed, was generating when publishing a Project.**

Error handling improvements have been introduced via CBug000548. The application now returns more detailed error notifications for assignment date exceptions.