

Release Notes

Tenrox 2014 R3 Service Pack 5

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Tenrox by Upland Software

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Glossary of Terms

Term	Description
AmEX	American Express
BUG	Prefix of a Bug reference number
CBug	Prefix of a Hot fix reference number
CWP	Collaboration Workforce Planning
EXI	Prefix of an Enhancement reference number
G/L account	General Leger Account
GP	Great Plains Application
HSLA	Hosting Service Level Agreement
MSP	Microsoft Project
OBS	Organization Breakdown Structure
OLAP	Online Analytical Processing
PO	Purchase Order
QB	QuickBooks Application
R3	Tenrox Release 3
Ref:	Internal Reference number
Service Pack	Collection of updates, fixes or minor enhancements to a software application delivered in the form of a single installable package.
SP	Service Pack
Tenrox	Tenrox Web application
TMobile	Tenrox Mobile Applications
TPP	Tenrox Project Plan
UDF	User-Defined Field
User	Tenrox end user
WBS	Work Breakdown Structure
WIP	Work-In-Process

About this Document

This document contains information about what's new and resolved as of Tenrox 2014 R3 Service Pack 5.

Tenrox Technical Support

Tenrox Technical Support is a team of Application Support Analysts trained to use, configure, and troubleshoot Tenrox applications in your specific enterprise environment. If you have any questions, you can reach us by:

- Calling 877-483-6769, option 2 (toll-free)
- Sending an email to tenroxsupport@uplandsoftware.com

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Introduction

Upland Software is pleased to announce the release of:

Tenrox 2014 R3 Service Pack 5

Upgrade process: *Tenrox 2014 R3 SP5* installation is performed by Tenrox during the maintenance hours established in the HSLA. For additional information regarding the HSLA, please refer to:

<http://www.tenrox.com/en/legal/hostingsla.htm>

What's New

This section includes minor enhancements added to [Tenrox 2014 R3 SP5](#).

Setup

TX-1209 **Addition of the Project Forecasted Cost and Billing Rate columns on the Project Team grid.**

This enhancement introduces the ability to have a quick glance at the associated forecasting cost and billing rates directly within the Project Team grid, as well as modify the associated rates, similar to how the actual cost and billing rates are viewed and modified.

TX-1210 **User Skill Association UI Changes**

Elements of the User Skill Association UI have been modified to make the usability more user-friendly.

TX-1211 **Expense Entry Task selection UI Changes**

The Expense Entry Task grid is now configurable.

TE-6079 **Re-introduction of the Payment Terms in the System Tables.**

The Payment Terms that were previously migrated to a new data structure have been re-introduced in order to ease the transition to the new data structure.

TE-6444 **The Tenrox Privacy Policy has been added to the logon page.**

The Tenrox Privacy Policy has been added to the logon page.

Resolved issues

This section lists resolved issues included in [Tenrox 2014 R3 SP5](#).

Expenses

TE-4274 **The Process Date column of the My Expense Reports list page was mistakenly displaying “01/01/1900”.**

The Process Date column of the My Expense Reports list page was mistakenly displaying “01/01/1900”. The given expense reports should have instead been showing “In progress” as they had not been included in a posted payable batch. The issue was resolved.

TE-4290 **Attempting to view the Expense Report page was rendering a blank page.**

Attempting to view the Expense Report page was rendering a blank page upon transitioning it to the “Submitted” state. The issue was resolved.

TE-4301 **Modification to the Expense entry Payment method was not saving properly.**

Modification to the Expense entry Payment Method was not saving properly. When having edited the field and saved from the Expense Entry Detailed view, and then saved again at the Expense Entry Work view, the change was lost. The issue was resolved.

TE-4335 **Expense entry Reimbursable and Converted total values were displaying inconsistently between the Work and the Detailed views.**

Expense entry Reimbursable and Converted total values were displaying inconsistently between the Work and the Detailed views. The issue was resolved.

TX-1289 **Sorting as per Sort Order setup from Column Selection through the Expense Entry Task browse page was not working accordingly.**

Sorting as per Sort Order setup from Column Selection through the Expense Entry Task browse page was not working accordingly. The issue was resolved.

Financials

TE-6812 **Manual modifications to the Products and Charges entries in the invoice was not reflecting correctly in the invoice summary tab and invoice list.**

Manual modifications to the Products and Charges entries in the invoice was not reflecting correctly in the invoice summary tab and invoice list. The issue was resolved.

TE-6541 **Manual modifications to the Time entries in the invoice was not reflecting correctly in the invoice summary tab and invoice list.**

Manual modifications to the time entries in the invoice was not reflecting correctly in the invoice summary tab and invoice list. The issue was resolved.

Leave Requests

TE-6169 **Leave Request hours were not added correctly to the Calendar nor the Timesheet.**

Leave Request hours were not added correctly to the Calendar nor the Timesheet. The issue was resolved.

Integrations

TE-4316 **An error occurred when accessing the “CRM Projects to Tenrox Projects” mapping.**

The error “*Root element is missing.*” occurred when accessing the “CRM Projects to Tenrox Projects” mapping. The issue was resolved.

Reporting

TCU-25 **Resource Time Detailed Report was showing duplicate rows.**

Resource Time Detailed Report was showing duplicate rows. The issue was resolved.

TE-4341 **An error was generating when attempting to open an Upland Analytics report.**

The error *"Conversion failed when converting the nvarchar value '2N30' to data type int."* was generating when attempting to open an Upland Analytics report. The issue was resolved.

TE-4358 **Unable to remove a field on Design mode of an Ad Hoc report.**

Unable to remove a field on Design mode of an Ad Hoc report. The issue was resolved.

TE-4361 **An error was generating when attempting to open a copied OLAP report.**

The error *"An error occurred while parsing EntityName. Line 1, position 7398."* was generating when attempting to open a copied OLAP report. The issue was resolved.

TE-6404 **An error was generating upon attempting to open the Resource Utilization Dashboard report.**

The error *"The file 'Resource_Utilization_Dashboard.rdlc' is missing on the server.The file 'Resource_Utilization_Dashboard.rdlc'"* was generating upon attempting to open the Resource Utilization Dashboard report. The issue was resolved.

TE-6416 **An error was generating upon attempting to view an Ad Hoc report under the Budget folder.**

The error *"Invalid object name 'VIEWBUDGETDETAILLIST'. Could not use view or function 'VIEWBUDGETSUMMARY' because of binding errors"* was generating upon attempting to view an Ad Hoc report under the Budget folder. The issue was resolved.

TE-6321 **Unable to print an RDLC report.**

Unable to print an RDLC report. Upon clicking the Print button, nothing happens. The issue was resolved.

TE-6646**Unable to create a new report under the Application tab.**

Unable to create a new report under the Application tab. The issue was resolved.

TE-6625**An Ad Hoc Budget Summary view was displaying incorrect values.**

An Ad Hoc Budget Summary view was displaying incorrect values as the view was not updated with the Exchange rates modification. The issue was resolved.

Resource Management (formerly CWP)

TE-4302**Incorrect availability values were displaying in the Work Plan.**

Incorrect availability values were displaying in the Work Plan. The issue was resolved.

TX-1153**Within the Add Booking dialog box, the Total option was missing from the Allocation list.**

Within the Add Booking dialog box, the Total option was missing from the Allocation list. The issue was resolved.

TX-1184**A validation message was mistakenly generating upon saving a booking.**

A validation message was mistakenly generating upon saving a booking as a result of the Task having been initially set as required and then disabling it. The issue was resolved.

Setup

TCU-16**Unable to save the Project Financial Planner Forecast Settings as the Save link was not visible.**

Unable to save the Project Financial Planner Forecast Settings as the Save link was not visible due to a link to the incorrect Security Options. The issue was resolved.

- TE-2668** **Results of a search performed on the Users list page was lost after editing a user.**
- Results of a search performed on the Users list page was lost after editing a user. The issue was resolved.
- TE-4285** **Under certain circumstances, the Project Financial Planner was exhibiting excessively slow performance.**
- Under certain conditions, the Project Financial Planner was taking too long to load. Optimizations on the Financial Planner grid have been made. The issue was resolved.
- TE-4287** **Unable to set an End Date for the Project Billing rule.**
- Unable to set an End Date for the Project Billing rule as the error notification *"You cannot modify or delete this record. Please replace or remove the Invoice associations before making any such modification."* was generating. The issue was resolved.
- TE-4291** **Unable to delete the Charges category from the Project Financial Planner.**
- Unable to delete the Charges category from the Project Financial Planner. The issue was resolved.
- TE-4310** **Verifying the inheritable on the project Security options revealed that the setting is cascading to undesired projects and sub-projects.**
- Verifying the inheritable on the project Security options revealed that the setting is cascading to undesired projects and sub-projects. The issue was resolved.
- TE-4328** **The logged in user's calendar was displayed when viewing another user's calendar.**
- The logged in user's calendar was displayed when viewing another user's calendar. The issue was resolved.
- TE-4371** **The Financial Planner Budget summary incorrectly displayed \$0 values when the currency was changed.**
- The Financial Planner Budget summary incorrectly displayed \$0 values when the currency was changed. The issue was resolved.

- TE-4372** **Using the wildcard search through the Import Budget was generating incorrect results.**
- Using the wildcard search through the Import Budget was generating incorrect results. The issue was resolved.
- TE-4380** **The Skills list in the Settings dialog box was taking extremely long to load.**
- The Skills list in the Settings dialog box was taking extremely long to load. This issue was resolved through optimization.
- TE-4386** **Was unable to see the complete Task name in left grid of the Assigned Tasks page through the Project Team tab.**
- Was unable to see the complete Task name in left grid of the Assigned Tasks page through the Project Team tab. The issue was resolved.
- TE-4407** **On the Project Status Report, the Forecasted Hrs value was multiplying for booked Roles.**
- On the Project Status Report, the Forecasted Hrs value was multiplying for booked Roles, resulting from the Role having at least 2 bookings in the work plan with different booking types. The issue was resolved.
- TE-4414** **Holiday Sets were not being applied on the Timesheet until it was manually processed, and the Holiday date was not successfully saving.**
- Holiday Sets were not being applied on the Timesheet until it was manually processed, and the Holiday date was not successfully saving. The issue was resolved.
- TE-4420** **An error was triggering when attempting to change the Functional or Approval Group of a user.**
- The error “*You are attempting to add an entry that already exists.*” was triggering when attempting to change the Functional or Approval Group of a user. The issue was resolved.

TE-5801**The Date of Entry value of the Audit Trail was incorrectly displaying the Updated Date.**

The Date of Entry value of the Audit Trail was incorrectly displaying the Updated Date when it should reflect the actual entry date. The issue was resolved.

TE-5952**On the Financial Planner, the Cumulative Milestone% and Cumulative Milestone values were incorrectly displaying 0 when the respective period was without a billing milestone.**

On the Financial Planner, the Cumulative Milestone% and Cumulative Milestone values were incorrectly displaying 0 when the respective period was without a billing milestone. The issue was resolved.

TE-6158**An error was triggering upon attempting to access the Financial Planner.**

The error notification *"Cannot insert the value NULL into column 'AMOUNTBASECURRENCY', table 'SelectEngineering_af_April1.dbo.TRVFCBLSUBITEMDATA'; column does not allow nulls. INSERT fails. The statement has been terminated."* was triggering upon attempting to access the Financial Planner. This resulted from the Revenue Forecast Method having been set to Percentage of Completion (POC) and no set Project Budget. The issue was resolved.

TX-1272**The tool tip was displaying a truncated Skill name and showed evidence of being corrupted when attempting to view a lengthy Skill name using both Internet Explorer 11 and Firefox browsers.**

The tool tip was displaying a truncated Skill name and showed evidence of being corrupted when attempting to view a lengthy Skill name using both Internet Explorer 11 and Firefox browsers. The issue was resolved.

TX-1326**The size of the tooltip bubble was disproportionately bigger than was required for the short Skill name that was being displayed.**

The size of the tooltip bubble was disproportionately bigger than was required for the short Skill name that was being displayed. The issue was resolved.

Tenrox Project Plan (TPP)

- TE-4307** **A Milestone had actual time erroneously entered against it in TPP.**
- A Milestone had actual time erroneously entered against it in TPP. The issue was resolved.
- TE-4343** **Re-synchronizing a task in TPP was not un-suspending it in the Tenrox application.**
- Re-synchronizing a task in TPP was not un-suspending it in the Tenrox application. The issue was resolved.
- TE-4344** **TPP was crashing when attempting to save the project as a local project.**
- TPP was crashing when attempting to save the project as a local project. The issue was resolved.
- TE-4354** **Clicking the Enter button of the Task page was not successfully applying the modifications.**
- Clicking the Enter button of the Task page was not successfully applying the modifications. The issue was resolved.
- TE-4398** **Assignments were lost when publishing a project from TPP to Tenrox.**
- Assignments were lost when publishing a project from TPP to Tenrox. The issue was resolved.
- TE-5956** **Allocated hours in TPP were not fully published to the Tenrox application.**
- Assignments were lost when publishing a project from TPP to Tenrox resulting from the over allocation setting having been enabled. The issue was resolved.
- TE-6256** **Changing the constraint type on a task was shifting the task Start Date.**
- Changing the constraint type on a task was shifting the task Start Date to be after the original End Date. The issue was resolved.

Timesheet

TE-4281 **The discard confirmation message was erroneously triggering after having edited the Banked overtime on the Timesheet.**

The confirmation message *"Do you want to discard changes?"* was erroneously triggering after having edited the Banked overtime on the Timesheet. Though should not have, the message continued to generate even after clicking the Ok button. The issue was resolved.

TE-4337 **Tasks were not available for selection on the Timesheet Task list for some users even when they were assigned to them.**

Tasks were not available for selection on the Timesheet Task list for some users even when they were assigned to them. The issue was resolved.

TE-4366 **An error was generating when attempting to access the Timesheet Template, as well as the Overtime Policy page.**

The error *"Overflow"* was generating when attempting to access the Timesheet Template, as well as the Overtime Policy page. The issue was resolved.

TE-4378 **The Sort By setting of the Timesheet Manager View was not sorting as specified.**

The Sort By setting of the Timesheet Manager View was not sorting as specified. The issue was resolved.

TE-4387 **An error triggered when selecting a task in the Timesheet.**

The error notification *"The amount you are trying to add will exceed the total Assignment budgeted time set by your manager."* triggered when selecting a task in the Timesheet resulting from no Project nor Task budgets having been set. The issue was resolved.

TE-4419 **Selecting the Portfolio on the Timesheet list wasn't filtering the Project list accordingly and vice versa.**

Selecting the Portfolio on the Timesheet list wasn't filtering the Project list accordingly and vice versa. The issue was resolved.

TE-5810 **For some users, an error was triggering when attempting to access their My Timesheet page.**

For some users, the error notification *"XMLDocument.selectSingleNode('page/timesheet') is null"* was triggering when attempting to access their My Timesheet page. The issue was resolved.

TE-5903 **Was unable to enter decimal values in the recurring Billing Rules fixed amount.**

Was unable to enter decimal values in the recurring Billing Rules fixed amount. The issue was resolved.

TE-6262 **An error generated when attempting to access the Timesheet Template or creating a new one.**

The error notification *"Object reference not set to an instance of an object."* generated when attempting to access the Timesheet Template or creating a new one. The issue was resolved.

Work Processes

TE-4405 **The Pre-Billing report link was not available in the Pre-Billing Request when using the Chrome browser.**

The Pre-Billing report link was not available in the Pre-Billing Request when using the Chrome browser. The issue was resolved.

TE-5901 **An error was triggering when attempting to change assignments in the workflow.**

The error notification *"You do not have the required permission. Access Denied."* was triggering when attempting to change assignments in the workflow. The issue was resolved.