

# Release Notes

## Tenrox 2014 R3 Service Pack 6

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### Tenrox by Upland Software

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## Glossary of Terms

Term	Description
AmEX	American Express
BUG	Prefix of a Bug reference number
CBug	Prefix of a Hot fix reference number
CWP	Collaboration Workforce Planning
EXI	Prefix of an Enhancement reference number
G/L account	General Leger Account
GP	Great Plains Application
HSLA	Hosting Service Level Agreement
MSP	Microsoft Project
OBS	Organization Breakdown Structure
OLAP	Online Analytical Processing
PO	Purchase Order
QB	QuickBooks Application
R3	Tenrox Release 3
Ref:	Internal Reference number
Service Pack	Collection of updates, fixes or minor enhancements to a software application delivered in the form of a single installable package.
SP	Service Pack
Tenrox	Tenrox Web application
TMobile	Tenrox Mobile Applications
TPP	Tenrox Project Plan
UDF	User-Defined Field
User	Tenrox end user
WBS	Work Breakdown Structure
WIP	Work-In-Process

## About this Document

This document contains information about what's new and resolved as of Tenrox 2014 R3 Service Pack 6.

## Tenrox Technical Support

Tenrox Technical Support is a team of Application Support Analysts trained to use, configure, and troubleshoot Tenrox applications in your specific enterprise environment. If you have any questions, you can reach us by:

- Calling 877-483-6769, option 2 (toll-free)
- Sending an email to [tenroxsupport@uplandsoftware.com](mailto:tenroxsupport@uplandsoftware.com)

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## Introduction

Upland Software is pleased to announce the release of:

***Tenrox 2014 R3 Service Pack 6***

Upgrade process: *Tenrox 2014 R3 SP6* installation is performed by Tenrox during the maintenance hours established in the HSLA. For additional information regarding the HSLA, please refer to:

<http://www.tenrox.com/en/legal/hostingsla.htm>

## What's New

This section includes minor enhancements added to [Tenrox 2014 R3 SP6](#).

### Financials

**TX-1359**

**Addition of the export list on the Multi Client Invoice Manager page beside the Export link.**

Addition of the export list on the Multi Client Invoice Manager page beside the Export link, which enables the logged user to export any of the batches by selecting a batch(es), select an option from the export list, and then click Export.

### Setup

**TX-1457**

**Addition of a new option called "Enforce Task Browser for detailed expense entry" in the Expense setup.**

Addition of a new option called "Enforce Task Browser for detailed expense entry" in the Expense setup. This option is unchecked by default. When this option is selected, the task list in the expense entry detailed page displays as browse list in certain conditions and displays as selection list in other conditions.

### Tenrox Project Plan (TPP)

**TX-1356**

**Allowing the opening of multiple instances of TPP on the same machine.**

Allowing the opening of multiple instances of TPP on the same machine. This allows to open multiple projects at the same time on multiple instances on Windows 7 and 8. This functionality allows undoing the checking out a project modification on one instance and will not affect other instances. Connection changes will be done on one instance only and the other instances will not be affected. It will also allow logging to different instances with different users.

## Resolved issues

This section lists resolved issues included in [Tenrox 2014 R3 SP6](#).

### Expenses

**TE-4334**      **Expense Reports were incorrectly associated to the expense payable batch.**

Expense Reports were incorrectly associated to the expense payable batch. The issue was resolved.

**TE-4355**      **Amount values for Expense Entries were erroneously being multiplied by 100 due to specific thousand separator regional settings.**

Amount values for Expense Entries were erroneously being multiplied by 100 due to specific thousand separator regional settings. The issue was resolved.

**TE-6061**      **The Expense Work List view was not displaying the full object name and there was no horizontal scrollbar in the list.**

The Expense Work List view was not displaying the full object name and there was no horizontal scrollbar in the list. The issues were resolved.

**TE-6353**      **An error was triggered when attempting to create a new expense entry.**

The error “*Type mismatch*” was triggered when attempting to create a new expense entry. The issue was resolved.

**TE-6504**      **An error was triggered when attempting to upload a 4 megabyte file under Expense Report Documents.**

An error was triggered when attempting to upload a 4 megabyte file under Expense Report Documents. The issue was resolved.

## Financials

**TE-4374**      **Inconsistencies in the amounts and incorrect tax calculations were displaying across several areas of the Invoice.**

Inconsistencies in the amounts and incorrect tax calculations were displaying across several areas of the Invoice. The issue was resolved.

**TE-6541**      **Manual modifications to the Time entries in the invoice were incorrectly reflected in the invoice Summary tab and Invoice list.**

Manual modifications to the Time entries in the invoice were incorrectly reflected in the invoice Summary tab and Invoice list. The issue was resolved.

**TE-6812**      **Manual modifications to the Products and Charges entries in the invoice were incorrectly reflected in the invoice Summary tab and Invoice list.**

Manual modifications to the Products and Charges entries in the invoice were incorrectly reflected in the invoice Summary tab and Invoice list. The issue was resolved.

## Integrations

**TE-4278**      **Unable to log in to Tenrox with a user that was imported from Quickbooks.**

Unable to log in to Tenrox with a user that was imported from Quickbooks. The issue was resolved.

**TE-4316**      **An error generated when accessing the “CRM projects to Tenrox projects” mapping.**

The error “*Root element is missing.*” generated when accessing the “CRM projects to Tenrox projects” mapping. The issue was resolved.

## Others

**TE-4427**      **An error triggered when clicking on the Logon button after logging off from the Tenrox application.**

An error triggered when clicking on the Logon button after logging off from the Tenrox application. The issue was resolved.



## Reporting

- TE-4327**      **Unable to run OLAP pivot reports from the Favorites reporting tab.**
- Unable to run OLAP pivot reports from the Favorites reporting tab. The issue was resolved.
- TE-6119**      **The Ad Hoc report was displaying an incorrect Reimbursable amount.**
- The Ad Hoc report was displaying an incorrect Reimbursable amount (Expense Entry view) after having changed the expense entry item to another item having the same UDFs. The issue was resolved.
- TE-6321**      **Unable to print an RDLC report.**
- Unable to print an RDLC report, as the Print was not available. The issue was resolved.
- TE-6434**      **An error generated when attempting to access the Reports page.**
- The error *"Input string was not in a correct format."* generated when attempting to access the Reports page as a result of data corruption. The issue was resolved.

## Resource Management (formerly CWP)

- TCU-358**      **The Work Plan Daily and Weekly views were displaying values reflecting inconsistent calculations using the actual hours.**
- The Work Plan Daily and Weekly views were displaying values reflecting inconsistent calculations using the actual hours as a result of the timesheet having had entries across different tasks in the same project. The issue was resolved.
- TE-5870**      **The Work Plan grid was not sorted as configured in the Work Plan View.**
- The Work Plan grid was not sorted as configured in the Work Plan View. The issue was resolved.

**TE-6408**      **Unable to add and save a Hard Booking for a User in the Work Plan.**

Unable to add and save a Hard Booking for a User in the Work Plan. The issue was resolved.

**TE-6937**      **Additional Skills were unsuccessfully copied when attempting to copy an existing booking in the Work Plan.**

Additional Skills were unsuccessfully copied when attempting to copy an existing booking in the Work Plan. The issue was resolved.

## Setup

**TE-4331**      **A User was mistakenly receiving email notifications on a project while not a member of the Project Team.**

A User was mistakenly receiving email notifications on a project while not a member of the Project Team. The issue was resolved.

**TE-4350**      **Special characters used upon creating a UDF were not successfully recognized.**

Special characters used upon creating a UDF were not successfully recognized. The issue was resolved.

**TE-4368**      **An error triggered upon attempting to open a client profile.**

The error “*Type mismatch*” triggered when a logged user, with no access granted to Reports, attempted to open a client profile. The issue was resolved.

**TE-6433**      **The Project Cost Rule Rate changed after modifying the corresponding End Date.**

The Project Cost Rule Rate changed after modifying the corresponding End Date. The issue was resolved.

**TE-7030**      **The Financial Planner was not capturing the Charges, Products and Expenses values.**

The Financial Planner was not capturing the Charges, Products and Expenses values. The issue was resolved.

**TCU-404**      **Inability to successfully save the selected Authentication security option.**

Inability to successfully save the selected Authentication security option. The issue was resolved.

**TCU-393**      **The Financial Planner Fixed Fee with Milestone calculation was incorrect.**

The Financial Planner Fixed Fee with Milestone calculation was incorrect. The issue was resolved.

**TE-6354**      **The UDF name and control (field) were positioned incorrectly on the page.**

The UDF name and control (field) were positioned incorrectly on the page. The issue was resolved.

## Tenrox Project Plan (TPP)

**TE-6305**      **An error occurred upon attempting to publish a project.**

The error *"The Start and End Dates of the Assignment must be within the Start and End Dates of the Task"* generated upon attempting to publish a project even though the assignment dates were within the project dates. The issue was resolved.

**TE-5980 & TE-6568**      **There was a discrepancy of the Task Start Date between Tenrox and TPP.**

There was a discrepancy of the Task Start Date between Tenrox and TPP. The issue was resolved.

**TE-7074**      **TPP was crashing when attempting to associate a resource to a task.**

The error *"Error: InvalidOperationException - Operation is not valid due to the current state of the object. Stack trace: at System.Windows.Forms.MonthCalendar.WndProc(Message& m) at System.Windows.Forms.NativeWindow.Callback(IntPtr hWnd, Int32 msg, IntPtr wparam, IntPtr lparam)"* triggered when attempting to associate a resource to a task. The issue was resolved.

## Timesheet

### **TCU-5**

#### **Inability to upload a 4 megabyte file to the Timesheet Documents.**

Inability to upload a 4 megabyte file to the Timesheet Documents. The issue was resolved.

### **TE-6505**

#### **An error generated when attempting to submit a timesheet.**

The error *"The minimum of X hour(s) has not been met"* generated when attempting to submit a timesheet, which should not have been prompted as the user's hire date is in the middle of the timesheet period. The issue was resolved.