

# Release Notes

## Tenrox 2014 R3 Service Pack 9

*September 2015*

### Tenrox by Upland Software

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## Glossary of Terms

Term	Description
AmEX	American Express
BUG	Prefix of a Bug reference number
CBug	Prefix of a Hot fix reference number
CWP	Collaboration Workforce Planning
EXI	Prefix of an Enhancement reference number
G/L account	General Leger Account
GP	Great Plains Application
HSLA	Hosting Service Level Agreement
MSP	Microsoft Project
OBS	Organization Breakdown Structure
OLAP	Online Analytical Processing
PO	Purchase Order
QB	QuickBooks Application
R3	Tenrox Release 3
Ref:	Internal Reference number
Service Pack	Collection of updates, fixes or minor enhancements to a software application delivered in the form of a single installable package.
SP	Service Pack
Tenrox	Tenrox Web application
TMobile	Tenrox Mobile Applications
TPP	Tenrox Project Plan
UDF	User-Defined Field
User	Tenrox end user
WBS	Work Breakdown Structure
WIP	Work-In-Process

## About this Document

This document contains information about what's new and resolved as of Tenrox 2014 R3 Service Pack 9.

## Tenrox Technical Support

Tenrox Technical Support is a team of Application Support Analysts trained to use, configure, and troubleshoot Tenrox applications in your specific enterprise environment. If you have any questions, you can reach us by:

- Calling 877-483-6769, option 2 (toll-free)
- Sending an email to [tenroxsupport@uplandsoftware.com](mailto:tenroxsupport@uplandsoftware.com)

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## Introduction

Upland Software is pleased to announce the release of:

*Tenrox 2014 R3 Service Pack 9*

Upgrade process: *Tenrox 2014 R3 SP9* installation is performed by Tenrox during the maintenance hours established in the HSLA. For additional information regarding the HSLA, please refer to:

<http://www.tenrox.com/en/legal/hostingsla.htm>

## What's New

This section includes minor enhancements added to [Tenrox 2014 R3 SP9](#).

### TPP

**TE-7707 & TE-8058** Fixed an issue in TPP where the logged user was unable to change the Task Start Date or the Assignment End Date. The applied resolution was the addition of a new option called “Shift Task dates based on actuals” in the project information screen.

When this option is unchecked, if one or more assignment do not have a time entry, the Task Actual Start Date will not be set and the task can be shifted around the plan. Any logic in place to handle discrepancies between assignments with time entries and them not falling within the date range of the task/assignment will apply. Else if all assignments have a time entry, the Task Actual Start Date will be set to the Task Start Date and the task cannot be shifted before this date.

## Resolved Issues

This section lists resolved issues included in [Tenrox 2014 R3 SP9](#).

### Charges

**TCU-443**

Fixed an issue with the Charge entries list page where the Administrator and Work List links were inaccessible while the logged user has required security permissions. This was occurring due to the Charge security option having been mapped to the Invoice licenses rather than the Charge licenses. The applied resolution correctly maps the Charges Administrator and Work List links to the correct charge license.

### Clients

**TE-7884**

Fixed an issue on the Client PO page where the error message *"The Valid To date must be later than or equal to the Valid From date."* was incorrectly triggering when attempting to properly modify the Valid To date while the Regional Settings date format is "DD/MM/YYYY".

### Expense

**TE-7955**

Fixed an issue on the Expense System page where the error message *"The cycle start date cannot be earlier than the database start date. Please select another date."* was triggering when attempting to change the "Entry Attributes to Hide" options while the Cycle start date was set correctly.

### Financial

**TE-6333**

Fixed an issue with the Expense Payable Batches where the error *"Invalid use of Null"* was generating when attempting to create a new batch.

**TE-8039**

Fixed an issue with the Invoice Manager page where the specific values were displaying incorrectly on the Excel Export file after upgrading the Tenrox version from 2011 R2 to 2014 R3.

**TE-8418**

Fixed an issue in the Invoice module where the email notification was not sent to the client contact when posting the invoice while checking the "Email a copy of the Invoice to the Client" option.

## Projects

- TE-7117** Fixed an issue with the Project Financial Planner where the error “*Index was out of range. Must be non-negative and less than the size of the collection. parameter name: index*” was generating upon attempting to preview/select a baseline.
- TE-7865 & TE-7847** Fixed an issue with the Project Team tab, of the Project Edit page where the Forecasted Billing rules association was displaying incorrectly and the forecasted rates were setting to zero after upgrading the Tenrox version from 2011 R2 to 2014 R3.
- TE-7961** Fixed an issue on the Project Financial Planner tab where the list of objects/items not properly listed alphabetically in the grid.
- TE-8014** Fixed an issue on the Project Team tab, of the Project Edit page, where the Billing rule association was not successfully saving properly on the page and “No current rule” was still displayed.

## Reporting

- TE-7831** Fixed an issue with the Reports module where the logged user was able to delete a report folder while not possessing the required delete report folder permission in their security. The applied resolution is to ensure the proper security permission on the Reports folder are correctly validated against the logged user’s security profile permissions.

## Security

- TE-6650** Fixed an issue with the Security Profile where the logged user was able to edit the Group details while only possessing read-only Security Profile permissions to Groups. The applied resolution is to ensure the proper security permission on the Group page are correctly validated against according the logged user’s security profile permissions.

## Tasks

- TE-7810** Fixed an issue on the Task Edit page where the incorrect error message, “*Cannot insert duplicate key row in object 'dbo.ttask' with unique index 'INAME'. The duplicate key v*”, was generating when editing the Task Name to an existing task.



## Tenrox Project Plan (TPP)

- TE-7564** Fixed an issue with the TPP Task screen where the multiple modifications were not saving successfully.
- TE-8094** Fixed an issue in TPP where TPP was crashing when opening multiple instances for a certain user.

## Timesheet

- TE-7053** Fixed an issue with the Timesheet where it was made inaccessible upon resubmitting the Timesheet with a required note that was deleted after the project manager rejected it.
- TE-7359** Fixed an issue with the Timesheet where the Project or Task, under the Assignments section, were unavailable for editing unless the Assign Tasks right in the user's security profile has been granted. The applied resolution is to enable the logged user to edit the assignments based on the Timesheet State, and not the Assign Tasks security option.

## Tools

- TE-6617** Fixed an issue in the Tools where import credit card was timing out when importing more than 1000 records in the file. The applied resolution was to optimize the import process so all of the records can be imported.