Release Notes

Tenrox 2015 R1 Service Pack 7
February 2016

Tenrox by Upland Software

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Glossary of Terms

Term	Description
AmEX	American Express
BUG	Prefix of a Bug reference number
CBug	Prefix of a Hot fix reference number
CWP	Collaboration Workforce Planning
EXI	Prefix of an Enhancement reference number
G/L account	General Leger Account
GP	Great Plains Application
HSLA	Hosting Service Level Agreement
MSP	Microsoft Project
OBS	Organization Breakdown Structure
OLAP	Online Analytical Processing
PO	Purchase Order
QB	QuickBooks Application
R3	Tenrox Release 3
Ref:	Internal Reference number
Service Pack	Collection of updates, fixes or minor enhancements to a software application delivered in the form of a single installable package.
SP	Service Pack
Tenrox	Tenrox Web application
TMobile	Tenrox Mobile Applications
TPP	Tenrox Project Plan
UDF	User-Defined Field
User	Tenrox end user
WBS	Work Breakdown Structure
WIP	Work-In-Process

About this Document

This document contains information about what's new and resolved as of Tenrox 2015 R1 Service Pack 7.

Tenrox Technical Support

Tenrox Technical Support is a team of Application Support Analysts trained to use, configure, and troubleshoot Tenrox applications in your specific enterprise environment. If you have any questions, you can reach us by:

- Calling 877-483-6769, option 2 (toll-free)
- Sending an email to tenroxsupport@uplandsoftware.com

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For additional information, please contact Tenrox at:

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Table of Contents

Introduction

Upland Software is pleased to announce the release of:

Tenrox 2015 R1 Service Pack 7

Upgrade process: *Tenrox 2015 R1 SP7* installation is performed by Tenrox during the maintenance hours established in the HSLA. For additional information regarding the HSLA, please refer to:

http://www.tenrox.com/en/legal/hostingsla.htm

What's New

This section includes minor enhancements added to Tenrox 2015 R1

Expenses

R&D #: TX-1641
Issue #: 27555

Improvements were applied to the Expense PM approval assignment wherein if the Expense Report was rejected by the Project Manager and the initial state is assigned to both the Originator and Creator, the rejected state will be assigned to both the Originator and Creator. In addition, the rejection notifications will be sent to both the Originator and Creator.

Resolved Issues

This section lists resolved issues included in Tenrox 2015 R1 SP7

Financials

R&D #: TE-10337 ***Issue #: 34072***	Fixed an issue with Payroll Batch where attempting to export a Payroll Batch to ADP was unsuccessful if the batch contained more than one leave time.
R&D #: TE-10393 ***Issue #: 34607***	Fixed an issue with Payment Methods where attempting to change the sort order of the Payment Methods was not saving successfully.

Home Page

R&D #: TE-10225 ***Issue #: 22330,*** ***27524 , 33149 ,*** ***34561 , 35684 ,*** ***35962***	Fixed a performance issue with the loading of the Home page and navigating to other pages while the home page is still in the process of loading.

Integration

R&D #: TE-9509 ***Issue #: 10043***	Fixed an issue with the Salesforce Integration where Project KPIs were updating each time the CRM automation would run, resulting in the updating of the corresponding Salesforce project KPI values. Consequently, the update date would change causing a cycle to occur wherein the next automation run the system assumes that the project has just been updated and restarts the process as if anew. The applied resolution has the updating of the project run date to occur after the KPI update is executed.
R&D #: TE-10219 ***Issue #: 32918***	Fixed an issue with Quick Books where the Purchase Tax Group was being incorrectly assigned to imported Clients from Quick books. This was the result of the imported Client having a tax group with the identical name as two existing Tenrox tax groups, one of type Sales and the other Purchase. And, the latter was being automatically assigned regardless of the Sales type being the only type that should ever apply. The applied resolution is to only search for Sales type tax groups when integrating new Clients.

R&D #: TE-10412
Issue #: 34902

Fixed an issue with API/SDK where updating a user profile through API was resetting other user properties.

Organizational Breakdown Structure (OBS)

R&D #: TE-9866
Issue #: 12122

Fixed an issue within Automation services where the Update OLAP Catalogue service was not processing successfully due to an existing invalid Skill Set association. The applied resolution required removing the invalid Skill Set association.

R&D #:TE-10534
Issue # : 36079

Fixed an issue within Automation services where the Update Currency Exchange Rates service was not properly updating the exchange rates due to a deadlock having occurred.

Reporting

R&D #: TE-8190
Issue #: 6947

Fixed an issue with the Capacity by Role report where it was not successfully returning any data. The applied resolution allows the report to properly return values according to the selected parameters.

R&D #: TE-9711
Issue #: 11540

Fixed an issue with the OLAP where the Calendar measure Non-Working Hours was not including non-working hours based on the user's calendar.

Resource Management

R&D #: TCU-562
Issue # : 35955

Fixed a performance issue with the Work Plan where attempting to Find Matches and Replace an existing booking triggered an error.

R&D #: TE-10130
Issue #: 32822

Fixed an issue with the Work Plan where, upon navigating to previous or later periods, any special characters were being incorrectly displayed. This was a result of the special characters not having been properly decoded upon refreshing the work plan. The applied resolution was to add a decoding capability to the project name property that activates before refreshing grid rows.

R&D #: TE-9687
Issue #: 11580

Fixed an issue with the Work Plan where the error message "*An error occurred while executing the command definition. See the inner exception for details.*" was displaying upon attempting to delete a booking. This was the result of the role-availability-by-user calculation not executing successfully. The applied resolution required modifying the calculation.

Security

R&D #: TE-10394
Issue #: 34663

Fixed an issue with Project context menu options from Project Central where the "Copy" and "Import" options were incorrectly attached to the Project Central security component. The applied resolution was to modify the security to have the "Copy" and "Import" options be tied to the Project Setup security.

Work Breakdown Structure (WBS)

R&D #: TCU-553
Issue # : 33705

Fixed an issue with Budgets where attempting to delete values using the entry cell Delete (**X**) button (available on IE) or the Delete keyboard button was not reflecting the removal of the value in the database. The applied resolution required disabling the entry cell Delete (**X**) button and improving the handling of null time values.

R&D #: TCU-574
Issue #: 36561

Fixed an issue with Financial Planner where Grand Total and Budget Summary Current values were not matching and upon hovering over the Grand Total, the tooltip indicated that the two values were not corresponding. This was the result of inconsistent rounding of values. The applied resolution required modifying the procedure where the Budget Summary Current value is to be rounded to two decimal places.

R&D #: TE-9447
Issue #: 6710

Fixed an issue with Budgets where the Budget Actual Billable Expense Amount wasn't considering the Client level setup of the Apply Expense Markup option on either the Net or Gross amount. The applied resolution is to include the Apply Expense Markup setup in the Budget Actual Billable Expense calculation.

R&D #: TE-9676
Issue #: 11478

Fixed an issue with Financial Planner that is based on a Combined view with a Milestone FF forecast method, where the base currency values were displaying incorrectly as they were erroneously calculated on client currency. The applied resolution was setting the base currency values to be calculated on the system currency.

R&D #: TE-9769
Issue #: 11321

Fixed an issue with the task Entry Mass Update where the task selection on the Entry Mass Update page was not properly moving selected tasks when having chosen from subsequent pages of available tasks.

R&D #: TE-9834
Issue #: 12085

Fixed an issue with Projects Column Selection where attempting to enforce changes in the list columns displaying was triggering an error upon clicking Save.