

Release Notes

Tenrox 2015 R2 Service Pack 1

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Tenrox by Upland Software

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Glossary of Terms

| Term | Description |
|--------------|---|
| AmEX | American Express |
| BUG | Prefix of a Bug reference number |
| CBug | Prefix of a Hot fix reference number |
| CWP | Collaboration Workforce Planning |
| EXI | Prefix of an Enhancement reference number |
| G/L account | General Leger Account |
| GP | Great Plains Application |
| HSLA | Hosting Service Level Agreement |
| MSP | Microsoft Project |
| OBS | Organization Breakdown Structure |
| OLAP | Online Analytical Processing |
| PO | Purchase Order |
| QB | QuickBooks Application |
| R3 | Tenrox Release 3 |
| Ref: | Internal Reference number |
| Service Pack | Collection of updates, fixes or minor enhancements to a software application delivered in the form of a single installable package. |
| SP | Service Pack |
| Tenrox | Tenrox Web application |
| TMobile | Tenrox Mobile Applications |
| TPP | Tenrox Project Plan |
| UDF | User-Defined Field |
| User | Tenrox end user |
| WBS | Work Breakdown Structure |
| WIP | Work-In-Process |

About this Document

This document contains information about what's new and resolved as of Tenrox 2015 R2 Service Pack 1.

Tenrox Technical Support

Tenrox Technical Support is a team of Application Support Analysts trained to use, configure, and troubleshoot Tenrox applications in your specific enterprise environment. If you have any questions, you can reach us by:

- Calling 877-483-6769, option 2 (toll-free)
- Sending an email to tenroxsupport@uplandsoftware.com

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Introduction

Upland Software is pleased to announce the release of:

Tenrox 2015 R2 Service Pack 1

Upgrade process: *Tenrox 2015 R2 SP1* installation is performed by Tenrox during the maintenance hours established in the HSLA. For additional information regarding the HSLA, please refer to:

<http://www.tenrox.com/en/legal/hostingsla.htm>

Resolved Issues

This section lists resolved issues included in [Tenrox 2015 R2 SP1](#)

Mobile

R&D #: 10430
Issue #: 35047 Fixed an issue with Mobile where incorrect Expense Entries were being listed within an Expense Report. This was the result of a server side session management issue.

Timesheet

R&D #: TE-9706
Issue #: 11617 Fixed an issue with the Timesheet where the My Work Types list was moving entirely to the left side of the list box upon an entry having been selected.