Release Notes

Tenrox 2015 R2 Service Pack 10

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Tenrox by Upland Software

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Glossary of Terms

Term	Description
AmEX	American Express
BUG	Prefix of a Bug reference number
CBug	Prefix of a Hot fix reference number
CWP	Collaboration Workforce Planning
EXI	Prefix of an Enhancement reference number
G/L account	General Leger Account
GP	Great Plains Application
HSLA	Hosting Service Level Agreement
MSP	Microsoft Project
OBS	Organization Breakdown Structure
OLAP	Online Analytical Processing
PO	Purchase Order
QB	QuickBooks Application
R3	Tenrox Release 3
Ref:	Internal Reference number
Service Pack	Collection of updates, fixes or minor enhancements to a software application delivered in the form of a single installable package.
SP	Service Pack
Tenrox	Tenrox Web application
TMobile	Tenrox Mobile Applications
TPP	Tenrox Project Plan
UDF	User-Defined Field
User	Tenrox end user
WBS	Work Breakdown Structure
WIP	Work-In-Process

About this Document

This document contains information about what's new and resolved as of Tenrox 2015 R2 Service Pack10.

Tenrox Technical Support

Tenrox Technical Support is a team of Application Support Analysts trained to use, configure, and troubleshoot Tenrox applications in your specific enterprise environment. If you have any questions, you can reach us by:

- Calling 877-483-6769, option 2 (toll-free)
- Sending an email to tenroxsupport@uplandsoftware.com
- Creating a Support Ticket through our Community https://community.uplandsoftware.com

Tenrox Software License Agreement

For additional information, please contact Tenrox at:

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- Sales email: tenroxsales@uplandsoftware.com
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Introduction

Upland Software is pleased to announce the release of:

Tenrox 2015 R2 Service Pack 10

Upgrade process: *Tenrox 2015 R2 SP10* installation is performed by Tenrox during the maintenance hours established in the HSLA. For additional information regarding the HSLA, please refer to:

http://www.tenrox.com/en/legal/hostingsla.htm

Resolved Issues

This section lists resolved issues included in Tenrox 2015 R2 SP10

Integrations

R&D #: TE-14229 ***Issue #: 112302***	Fixed an issue with the Salesforce integration wherein after importing a project to Tenrox, that was set with an open ended End date in Salesforce, was incorrectly defaulting to a set date instead of "Open Ended". The applied resolution required correcting Project End date mapping.
R&D #: TE-14392 ***Issue #: 115891***	Fixed an issue with Dynamics CRM integration where imported projects from CRM were being assigned to a different workflow rather than the default. The applied resolution was to modify the default project workflow mapping.

Expenses

R&D #: TE-14109 ***Issue #: 112456***	Fixed an issue with Expense Entries where the Task browse button was unavailable in the Expense Detailed View even with the security permission "Select Tasks using Browse in Detailed view" having been granted. This was due to the permission being incorrectly dependent on the "Can select unassigned Tasks" permission. The applied resolution required including the option "Select Tasks using Browse in Detailed view" in the condition which controls the rendering of Tasks.

Financials

R&D #: TE-14404 ***Issue #: 115651***	Fixed an issue with Invoice Manager where navigating to the Invoice Edit page, by selecting an invoice from the second page of the Invoice Manager list page, and then returning back to the Invoice Manager page resulted in it refreshing and reverting to the first page. The applied resolution was to modify the refresh function of the Invoice Manager page to maintain the page index, therefore clicking Back will now display the second page, in this example, from where the invoice was initially selected.
R&D #: TE-14489 ***Issue #: 114644***	Fixed an issue with Invoices where the invoice was not successfully being sent out upon posting the invoice from the Invoice Manager. This was the result of the invoice not correctly inheriting the invoice batch settings for the "Email a copy of the invoice to client" option.

Reporting

R&D #: TE-13192
Issue #: 114951

Fixed an issue with RDLC reports where members of a group with no permission to report on all users, projects or clients were inadvertently being able to do so. The applied resolution is to ensure that the security permissions are correctly enforced when and where necessary so that if a User parameter does apply for a report, for example, the Users list will only display the users permitted to be able to select.

R&D #: TE-14108
Issue #: 112655

Fixed an issue with the Detailed Leave Time RDLC Report as it was displaying inaccurate results by generating records for users in groups that the user, producing the report, is not permitted to view as they are set to only view a specific group and they do not have the "Can report on any Group" and "Can report on any User" security permissions. The applied resolution was to add a filter to the report script to return the Leave Time entries within the selected Dates for all Users who are currently in the selected Group.

R&D #: TE-14257
Issue #: 114002

Fixed an issue with Analytics Reports where, upon running the report for a selected invoice, the base currency was displaying the incorrect amount when using the project currency instead of the client currency. The applied fix was to get the data from the correct source.

R&D #: TE-14580
Issue #: 117746

Fixed an issue with RDLC reports where selecting All Tasks from the multiselect Task parameter returned an empty report. This was due to the Select All for task parameter not properly applying with a multiselect type of a parameter. The applied resolution was to modify the SQL for the Task parameter to correctly handle multi-selection.

R&D #: TE-15166
Issue #: 119160

Fixed an issue with the Demand VS Supply by Role RDLC Report where the months were ordered incorrectly due to the report data being ordered by the string value of the year then month. The applied resolution was to modify the report script to order by integer value of year then integer value of month.

Timesheet

R&D #: TE-14235
Issue #: 114026

Fixed an issue with Timesheet where the Non-Working Time option box was floating on the top section of the Timesheet screen due to the browser window having been resized smaller.

R&D #: TE-14267
Issue #: 114202

Fixed an issue with Timesheet wherein an error was generating followed by an incorrect message displaying upon a manager attempting to reject a timesheet accessed via livelink in an email notification. The applied resolution is to correctly validate the timesheet state in order to display the appropriate message upon an approval or rejection done via Livelinks.

Work Breakdown Structure (WBS)

R&D #: TCU-694
Issue #: 115337

Fixed an issue with Project Budgets where the user names were incorrectly sorting at the Assignment budget level. The applied resolution was to modify the Stored Procedure to properly sort the user names alphabetically.

R&D #: TE-14264
Issue #: 114101

Fixed an issue with Project Budget Notifications wherein attempting to edit and save a copied notification on a copied project was generating an error message. The applied resolution was to correct the function so that modifying a copied notification is successfully saved.

R&D #: TE-14389
Issue #: 115618

Fixed an issue with Client PO where the Client PO # box was inadvertently truncating the value to 32 characters due to the box only set to allow a maximum of 32 characters. The applied resolution was to set box to accept up to 255 characters.

R&D #: TE-14473
Issue #: 116422

Fixed an issue with Project Tasks wherein upon creating an associated hourly Billing rate rule, through the Task Edit page, for which a specific currency has been selected, was displaying the incorrect currency symbol. The applied resolution was to update the rate currencies on the initial page load.

R&D #: TE-14582
Issue #: 117988

Fixed an issue with Projects where a number of projects in an old version were displaying their State as “Tenrox Close” as a result of them being in the Final State but not having been properly aligned with the current Workflow. The applied resolution was to correctly set these projects to ”Closed”.

R&D #: TE-15206
Issue #: 119640

Fixed an issue with Project Milestone Billing where attempting to delete or add a Billing Milestone, from/to a copied project, was generating an error. This was occurring after having copied a project along with its associated Milestones and Milestone Billing rules that included child rules, but these descendent milestone rules in the copied version were mistakenly referring to the parent milestone rule in the source project. The applied resolution was to amend the behavior so that the necessary copied milestones are set with the correct parent ID and properly tied to the child milestone.

Work Process

R&D #: TE-14166 ***Issue #: 113048***	Fixed an issue with Work Process Entries wherein the Action option was unavailable on attempting to transition an assigned work process entry after having opened it in Edit mode. This was the result of the Project ID having been set to an invalid value when accessing the entry on Edit mode. The applied resolution was to correct the Project ID that's set when accessing an entry on Edit mode.