

# Release Notes

## Tenrox 2015 R2 Service Pack 3

*March 2016*

### Tenrox by Upland Software

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## Glossary of Terms

Term	Description
AmEX	American Express
BUG	Prefix of a Bug reference number
CBug	Prefix of a Hot fix reference number
CWP	Collaboration Workforce Planning
EXI	Prefix of an Enhancement reference number
G/L account	General Leger Account
GP	Great Plains Application
HSLA	Hosting Service Level Agreement
MSP	Microsoft Project
OBS	Organization Breakdown Structure
OLAP	Online Analytical Processing
PO	Purchase Order
QB	QuickBooks Application
R3	Tenrox Release 3
Ref:	Internal Reference number
Service Pack	Collection of updates, fixes or minor enhancements to a software application delivered in the form of a single installable package.
SP	Service Pack
Tenrox	Tenrox Web application
TMobile	Tenrox Mobile Applications
TPP	Tenrox Project Plan
UDF	User-Defined Field
User	Tenrox end user
WBS	Work Breakdown Structure
WIP	Work-In-Process

## About this Document

This document contains information about what's new and resolved as of Tenrox 2015 R2 Service Pack 3.

## Tenrox Technical Support

Tenrox Technical Support is a team of Application Support Analysts trained to use, configure, and troubleshoot Tenrox applications in your specific enterprise environment. If you have any questions, you can reach us by:

- Calling 877-483-6769, option 2 (toll-free)
- Sending an email to [tenroxsupport@uplandsoftware.com](mailto:tenroxsupport@uplandsoftware.com)

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## Table of Contents

Introduction .....	5
What's New .....	6
<i>Expenses</i> .....	6
<i>Financials</i> .....	6
<i>Integration</i> .....	6
<i>Home Page</i> .....	6
<i>Mobile</i> .....	7
<i>Work Breakdown Structure (WBS)</i> .....	7
Resolved Issues .....	8
<i>Financials</i> .....	8
<i>Leave Time</i> .....	8
<i>Organizational Breakdown Structure (OBS)</i> .....	8
<i>Others</i> .....	9
<i>Reporting</i> .....	9
<i>Resource Management</i> .....	9
<i>Tenrox Project Planning (TPP)</i> .....	9
<i>Timesheet</i> .....	9
<i>Tools</i> .....	10
<i>Work Breakdown Structure (WBS)</i> .....	10
<i>Work Processes</i> .....	11

## Introduction

Upland Software is pleased to announce the release of:

### *Tenrox 2015 R2 Service Pack 3*

Upgrade process: *Tenrox 2015 R2 SP3* installation is performed by Tenrox during the maintenance hours established in the HSLA. For additional information regarding the HSLA, please refer to:

<http://www.tenrox.com/en/legal/hostingsla.htm>

## What's New

This section includes minor enhancements added to [Tenrox 2015 R2 SP3](#)

### Expenses

**R&D #:** TX-1641/  
TE-10091  
**Issue #:** 27555

Modifications done in the Expense PM approval assignments so that if an Expense Report is rejected by the Project Manager, and the initial state is assigned to both Originator and Creator, the rejected state will be assigned to both Originator and Creator. Moreover, rejection notifications will also be sent to both Originator and Creator.

### Financials

**R&D #:** TX-1644  
**Issue #:** N/A

Addition of the invoice notification parameter, %INVOICE\_PROJECT%, which will capture the name of the project. When the invoice has multiple projects, the names will be listed.

**R&D #:** TX-1679  
**Issue #:** N/A

Modification made when posting a Payroll Batch wherein the Post Date box is now available for date selection.

**R&D #:** TCU-597  
**Issue #:** N/A

Modification made in the payable batch generation process, which will now allow the option to include payable expenses that are non-reimbursable.

### Integration

**R&D #:** TCU-615  
**Issue #:** N/A

Addition of functionality to the Quick Connect platform that allows exporting of TXT files.

### Home Page

**R&D #:** TX-1640  
**Issue #:** N/A

Addition of a Leave Request option to create a new Leave Request, which will be accessible under the Create New frame of the Home page. The setup for which will be available under the Quick Links tab of the Settings dialog box.

**R&D #:** TX-1643  
**Issue #:** N/A

Addition of the ability to be redirected to the Timesheet Manager page when clicking "Enter time" under the My Timesheet frame of the Home Page. This accommodates those cases wherein there is restricted access to the My Timesheet page.

## Mobile

**R&D #:** *TE-1868*      Addition of the ability to search for and create Time Entries against unassigned tasks through Tenrox Mobile. This capability is only available when using the Timesheet Template Task field.  
**Issue #:** *N/A*

## Work Breakdown Structure (WBS)

**R&D #:** *TX-1646*      Addition of an option, in the Project Copy dialog box, which allows for copying of any additional skills on bookings within the Project Work Plan.  
**Issue #:** *N/A*

## Resolved Issues

This section lists resolved issues included in [Tenrox 2015 R2 SP3](#)

### Financials

**R&D #:** *TE-9315*  
**Issue #:** *6669* Fixed an issue where it was possible to include detailed entries in an Invoice (Invoice Edit > Invoice Time Entry Edit page) while the parent line item was excluded from the invoice. The applied resolution was to disable the parent line item Amount field when it is excluded from the invoice.

### Leave Time

**R&D #:** *TE-10421*  
**Issue #:** *34796* Fixed an issue with Leave Time where processing a Leave time was overlooking the Leave Time Precedence, altogether. Consequently, where there are two rules, for example one at the global level and the other at the user level, duplication was occurring with both rules having consumed the user's bank.

**R&D #:** *TE-10423*  
**Issue #:** *101555* Fixed an issue with Leave Time where multiple updates, affecting the user's balance, having been performed on the same day were being incorrectly sorted and displayed in the Entry History. The applied resolution now allows multiple same-day modifications to be properly sorted and reflected in the Entry History.

### Organizational Breakdown Structure (OBS)

**R&D #:** *TCU-539*  
**Issue #:** *27570* Fixed an issue with Team where the Team name was not being displayed as a result of the logged user not having been granted view security rights to Components (Setup>Work>Component). The applied resolution was to correct the association, wherein the Team functionality is directly tied to the Team security options, and remove any tie to the components security options.

**R&D #:** *TE-10975*  
**Issue #:** *99657* Fixed an issue with Groups where on clicking next, to navigate to the following page within the Associated Work Types List, was triggering an error.

**R&D #:** *TE-11027*  
**Issue #:** *101334* Fixed an issue with the Update Currency Exchange Rates Automation where attempting to execute it was triggering a deadlock error. The applied resolution was to add a new condition and make some modifications to correct this issue and enhance performance.

## Others

**R&D #:** *TE-10106* Fixed an issue with Home page configuration where the “Create New”  
**Issue #:** *20215* Project option was unavailable due to the absence of the Project Integration license, to which it was incorrectly dependent. The applied resolution was having the Project option display when the logged user has been granted create rights for Projects, and cutting ties to the “Project Integration” license.

## Reporting

**R&D #:** *TE-10284* Fixed an issue with Upland Analytics reporting where upon exporting the  
**Issue #:** *9935* report to excel, the date format was not being respected.

## Resource Management

**R&D #:** *TCU-562* Fixed a performance issue with Resource Scheduling where an error was  
**Issue #:** *35955* triggering when using the find matches and replace process.

## Tenrox Project Planning (TPP)

**R&D #:** *TE-10799* Fixed an issue with TPP where an error message that was generating  
**Issue #:** *43410* upon unsuccessfully publishing a project, due to a specific task assignment conflict, failed to indicate which task was the underlying cause. The applied resolution now allows the appropriate task name to display in the error message.

## Timesheet

**R&D #:** *TCU-512* Fixed an issue within Timesheet where attempting to delete some non-  
**Issue #:** *11920* working time entries would fail due to incorrectly determined dependencies on non-working time entries in the future.

**R&D #:** *TE-10310* Fixed an issue with Timesheet where Project Managers who had  
**Issue #:** *33996* approved the Time on a Timesheet for which they were responsible  
*36159* would need to re-approve the Time when the Timesheet was resubmitted by the Originator.

**R&D #: TE-10883** Fixed an issue with Timesheet where, in longer Timehseet periods, the date column header would become misaligned with the grid column cells when scrolling towards the end of the Timesheet period.  
**Issue #: 102294**  
**102528**  
**102663**  
**43754**

**R&D #: TE-11191** Fixed an issue with Timesheet Manager where the Functional Group, Resource Group, and State search options were not returning any results in Timesheet Administrator view. This was due to these filter parameters having been missing from the procedure.  
**Issue #: 102335**  
**102404**  
**102432 , 102506 ,**  
**102555 , 102959 ,**  
**102964 , 103095,**  
**103556, 103579**

## Tools

**R&D #: TE-10803** Fixed an issue with the Credit Card Import where importing a .TXT file was generating an error.  
**Issue #: 43342**

## Work Breakdown Structure (WBS)

**R&D #: TCU-594** Fixed an issue with Budgeting where entering a decimal time value between 0.01 to 0.09 was being incorrectly converted, consequently displaying the incorrect time value. The applied resolution now allows for a decimal formatted entry to be properly received and converted, and then correctly displayed in time format.  
**Issue #: 100273**

**R&D #: TE-10251** Fixed an issue with Financial Planner where an exception was triggered when two users were working on one Project's Financial Planner concurrently. The applied resolution addresses this scenario by providing the message to any User working on a Financial Planner which has been modified concurrently by another User:  
**Issue #: 33825**  
*“Changes have been made to the Financial Planner by another user. Please click on Refresh and then try again.”*

**R&D #: TE-10551** Fixed an issue with Projects where a change to the project's workflow was automatically being saved upon selecting a different, or even the same, portfolio. The applied resolution will now only enforce the change upon clicking Save.  
**Issue #: 36052**

**R&D #:TE-11177**  
**Issue #:101627**

Fixed an issue with Project Workflows where it was failing to render the proper position of the States boxes with a workflow having many States positioned against the page borders. This resulted in the system going into an infinite loop. The applied resolution required limiting the number of attempts to render the workflow state position to 25 attempts.

**R&D #: TE-10942**  
**Issue #: 101836**  
**102598**  
**59339**  
**59921**  
**60678**

Fixed an issue with Projects where attempting to create a Billing Milestone, using the Chrome browser, was failing due to an error generating when moving the focus out of the Milestone list box. This was resulting in the Milestone selection not saving successfully.

## Work Processes

**R&D #: TCU-570**  
**Issue #: 36099**

Fixed an issue with the Group Leave Time Calendar application report, under the Leave Request List page, where hovering over any Calendar entry was not displaying the tool tip when the French language was used.

**R&D #: TE-10795**  
**Issue #: 102717**  
**43351**  
**57929**

Fixed an issue with Leave Request where submitting a request against Banked Overtime or a Holiday was triggering an error. The applied resolution was to modify the stored procedure to allow submission of Leave requests using Banked Overtime, while a sensible message now displays for requests being made against a Holiday.