

Release Notes

Tenrox 2015 R2 Service Pack 9

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Tenrox by Upland Software

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Glossary of Terms

Term	Description
AmEX	American Express
BUG	Prefix of a Bug reference number
CBug	Prefix of a Hot fix reference number
CWP	Collaboration Workforce Planning
EXI	Prefix of an Enhancement reference number
G/L account	General Leger Account
GP	Great Plains Application
HSLA	Hosting Service Level Agreement
MSP	Microsoft Project
OBS	Organization Breakdown Structure
OLAP	Online Analytical Processing
PO	Purchase Order
QB	QuickBooks Application
R3	Tenrox Release 3
Ref:	Internal Reference number
Service Pack	Collection of updates, fixes or minor enhancements to a software application delivered in the form of a single installable package.
SP	Service Pack
Tenrox	Tenrox Web application
TMobile	Tenrox Mobile Applications
TPP	Tenrox Project Plan
UDF	User-Defined Field
User	Tenrox end user
WBS	Work Breakdown Structure
WIP	Work-In-Process

About this Document

This document contains information about what's new and resolved as of Tenrox 2015 R2 Service Pack9.

Tenrox Technical Support

Tenrox Technical Support is a team of Application Support Analysts trained to use, configure, and troubleshoot Tenrox applications in your specific enterprise environment. If you have any questions, you can reach us by:

- Calling 877-483-6769, option 2 (toll-free)
- Sending an email to tenroxsupport@uplandsoftware.com
- Creating a Support Ticket through our Community <https://community.uplandsoftware.com>

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Table of Contents

Introduction	5
What's New	6
<i>Work Breakdown Structure</i>	6
Resolved Issues	7
<i>Dashboards</i>	7
<i>Expenses</i>	7
<i>Financials</i>	7
<i>Others</i>	7
<i>Reporting</i>	8
<i>Timesheet</i>	8
<i>TPP</i>	8
<i>QuickBooks</i>	8
<i>Work Breakdown Structure (WBS)</i>	9
<i>Work Process</i>	9



Introduction

Upland Software is pleased to announce the release of:

Tenrox 2015 R2 Service Pack 9

Upgrade process: *Tenrox 2015 R2 SP9* installation is performed by Tenrox during the maintenance hours established in the HSLA. For additional information regarding the HSLA, please refer to:

<http://www.tenrox.com/en/legal/hostingsla.htm>

What's New

This section includes minor enhancements added to [Tenrox 2015 R2 SP9](#)

Work Breakdown Structure

R&D #: *TE-14320*

Issue #: *N/A*

Addition of a new option to the Shift Options dialog box, called “Retain schedule gaps”, that will consider any existing gaps between the Project Start Date and the bookings in the Work Plan when a shift is being made. When the Project Start Date is modified and if the option to shift existing bookings is taken along with the option to retain any existing schedule gaps, then the duration between the original Project Start Date and the Booking Start Date will be respected in the shift. This will apply when the Project Start Date is moved later or earlier. Moreover, this new option is also available upon changing the Task Start Date.

Resolved Issues

This section lists resolved issues included in [Tenrox 2015 R2 SP9](#)

Dashboards

R&D #: TE-14218
Issue #: 113620

Fixed an issue with Dashboards where the view was displaying incorrectly as the frame was taking a fixed height not relative to the parent frame. The applied resolution was to set the frame with a 99% height of the parent frame.

Expenses

R&D #: TE-14106
Issue #: 112851

Fixed an issue with Expense entries where the selected Expense item that was suspended after the Expense Report was submitted and approved, was not displaying on corresponding expense entry detail view. Instead, the default expense item was displaying.

Financials

R&D #: TE-14114
Issue #: 113035

Fixed an issue with Workflows where the Error, "Input string was not in a correct format.", was generating upon attempting to access an Invoice workflow state from the Invoice Manager page.

R&D #: TE-14375
Issue #: 115705

Fixed an issue with Rate Rules where a time-out Error was generating upon attempting to delete an Associated Cost Rule for a client. The applied resolution was to rerate the Cost and Billing when the rule is deleted in order to properly update all entries.

Others

R&D #: TE-13075
Issue #: 107232

Fixed an issue with the Regenerate Financial Planner Data automation service where it was failing due to invalid service configuration.

Reporting

R&D #: TE-14141
Issue #: 108179

Fixed an issue where Timesheet application reports were not working given the Ad-hoc report engine was using the date parameter in the format "yyyy-MM-dd", but the timesheet report always sends the date parameter value in format "MM/dd/yyyy" from the client side to server side.

Timesheet

R&D #: TE-14150
Issue #: 113320

Fixed an issue with Timesheet where, after approving or rejecting a PM-assigned Timesheet then navigating away from and then back to it, the PM was seeing entries against Projects for which they are not the named Manager. The applied resolution was to change the behavior of Timesheet navigation buttons to only allow navigating to permitted Timesheets. Therefore, if a Timesheet has been approved or rejected by the project manager, and if they navigate to the next or previous Timesheet, they will be unable to revert back to the one they just actioned on as it will no longer be assigned to them.

TPP

R&D #: TE-13919
Issue #: 111482

Fixed an issue with the TPP integration with Tenrox where publishing Projects from TPP was triggering an error. This was occurring when attempting to import a Tenrox user to a TPP project and there is a local resource with the same name. The applied resolution required changing the function that imports resources, specifically fixing the resource ID if it matches the Tenrox resource.

QuickBooks

R&D #: TE-13938
Issue #: 107890

Fixed an issue with Projects imported from QuickBooks where Projects were automatically assigned to a workflow not selected as the default workflow. The applied resolution was to correct the Project workflow assignment so as to correctly use the default workflow on importing Projects from QuickBooks.

Work Breakdown Structure (WBS)

R&D #: TE-14283 Fixed an issue with Task creation where there was a security discrepancy
Issue #: 113546 from the Assigned Tasks page, through the Project Team tab of the
Project Edit page, where the "New" button to create a task was still
available to a user who does not have the permission to create tasks.
The applied resolution was the addition of a security check for the
availability of the "New" button based on the task creation right having
been granted or declined.

Work Process

R&D #: TE-11315 Fixed an issue with Leave Requests where, if a Holiday exists within the
Issue #: 102597 span of a Leave Request, upon approval no time entries were being
103603 105169 105195 created. The applied resolution is that upon Leave Request approval,
105298 106247 106400 time entries are to be created on the days that are not the Holiday.
Ticket 107735 108376
109352 109696 110035
111386 112319 113062
113396 114463
116124