

Release Notes

Tenrox 2016 R1 Service Pack 2

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Tenrox by Upland Software

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Glossary of Terms

Term	Description
AmEX	American Express
BUG	Prefix of a Bug reference number
CBug	Prefix of a Hot fix reference number
CWP	Collaboration Workforce Planning
EXI	Prefix of an Enhancement reference number
G/L account	General Leger Account
GP	Great Plains Application
HSLA	Hosting Service Level Agreement
MSP	Microsoft Project
OBS	Organization Breakdown Structure
OLAP	Online Analytical Processing
PO	Purchase Order
QB	QuickBooks Application
R3	Tenrox Release 3
Ref:	Internal Reference number
Service Pack	Collection of updates, fixes or minor enhancements to a software application delivered in the form of a single installable package.
SP	Service Pack
Tenrox	Tenrox Web application
TMobile	Tenrox Mobile Applications
TPP	Tenrox Project Plan
UDF	User-Defined Field
User	Tenrox end user
WBS	Work Breakdown Structure
WIP	Work-In-Process

About this Document

This document contains information about what's new and resolved as of Tenrox 2016 R1 Service Pack2.

Tenrox Technical Support

Tenrox Technical Support is a team of Application Support Analysts trained to use, configure, and troubleshoot Tenrox applications in your specific enterprise environment. If you have any questions, you can reach us by:

- Calling 877-483-6769, option 2 (toll-free)
- Sending an email to tenroxsupport@uplandsoftware.com
- Creating a Support Ticket through our Community <https://community.uplandsoftware.com>

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For additional information, please contact Tenrox at:

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Introduction

Upland Software is pleased to announce the release of:

Tenrox 2016 R1 Service Pack 2

Upgrade process: *Tenrox 2016 R1 SP2* installation is performed by Tenrox during the maintenance hours established in the HSLA. For additional information regarding the HSLA, please refer to:

<http://www.tenrox.com/en/legal/hostingsla.htm>

What's New

This section includes minor enhancements added to [Tenrox 2016 R1 SP2](#)

Expenses

R&D #: *TE-14241*

Issue #: *N/A*

Reintroduction of ability to control Reimbursable Total and reverse calculate exchange rate. With the appropriate right and the “Reimbursable” attribute (Entry Level) and Override Site Currency Exchange rate option (Item Level) both selected, this Reimbursable Reverse Calculation capability can be used.

Resolved Issues

This section lists resolved issues included in [Tenrox 2016 R1 SP2](#)

Dashboards

R&D #: TE-14218

Issue #: 113620

Fixed an issue with Dashboards where the view was displaying incorrectly as the frame was taking a fixed height not relative to the parent frame. The applied resolution was to set the frame with a 99% height of the parent frame.

Expenses

R&D #: TE-14106

Issue #: 112851

Fixed an issue with Expense entries where the selected Expense item that was suspended after the Expense Report was submitted and approved, was not displaying on corresponding expense entry detail view. Instead, the default expense item was displaying.

Financials

R&D #: TE-14114

Issue #: 113035

Fixed an issue with Workflows where the Error, "*Input string was not in a correct format.*", was generating upon attempting to access an Invoice workflow state from the Invoice Manager page.

R&D #: TE-14375

Issue #: 115705

Fixed an issue with Rate Rules where a time-out Error was generating upon attempting to delete an Associated Cost Rule for a client. The applied resolution was to rerate the Cost and Billing when the rule is deleted in order to properly update all entries.

R&D #: TE-13322

Issue #: 109049

Fixed an issue with Billing rules where an error was triggering upon attempting to access the Associated Billing Rules page.

Mobile

- R&D #: TE-14452**
Issue #: N/A
- Fixed an issue with Mobile Timesheet where there was the inability in accessing a timesheet. This was occurring when a timesheet was created with entries, is then deleted, and another timesheet is created going further through the process of being submitted, recalled, approved and rejected.
- R&D #: TE-14451**
Issue #: N/A
- Fixed a performance issue with Mobile Expense in having a lengthy list of historical expenses attempt to be displayed under My Expense Reports. The applied resolution is to load only 5 reports at a time.

Others

- R&D #: TE-13075**
Issue #: 107232
- Fixed an issue with the Regenerate Financial Planner Data automation service where it was failing due to invalid service configuration.

Reporting

- R&D #: TE-14141**
Issue #: 108179
- Fixed an issue where Timesheet application reports were not working given the Ad-hoc report engine was using the date parameter in the format "yyyy-MM-dd", but the timesheet report always sends the date parameter value in format "MM/dd/yyyy" from the client side to server side.

Timesheet

- R&D #: TE-14150**
Issue #: 113320
- Fixed an issue with Timesheet where, after approving or rejecting a PM-assigned Timesheet then navigating away from and then back to it, the PM was seeing entries against Projects for which they are not the named Manager. The applied resolution was to change the behavior of Timesheet navigation buttons to only allow navigating to permitted Timesheets. Therefore, if a Timesheet has been approved or rejected by the project manager, and if they navigate to the next or previous Timesheet, they will be unable to revert back to the one they just actioned on as it will no longer be assigned to them.

TPP

R&D #: TE-13919
Issue #: 111482

Fixed an issue with the TPP integration with Tenrox where publishing Projects from TPP was triggering an error. This was occurring when attempting to import a Tenrox user to a TPP project and there is a local resource with the same name. The applied resolution required changing the function that imports resources, specifically fixing the resource ID if it matches the Tenrox resource.

QuickBooks

R&D #: TE-13938
Issue #: 107890

Fixed an issue with Projects imported from QuickBooks where Projects were automatically assigned to a workflow not selected as the default workflow. The applied resolution was to correct the Project workflow assignment so as to correctly use the default workflow on importing Projects from QuickBooks.

Work Breakdown Structure (WBS)

R&D #: TE-14283
Issue #: 113546

Fixed an issue with Task creation where there was a security discrepancy from the Assigned Tasks page, through the Project Team tab of the Project Edit page, where the "New" button to create a task was still available to a user who does not have the permission to create tasks. The applied resolution was the addition of a security check for the availability of the "New" button based on the task creation right having been granted or declined.

Work Process

R&D #: TE-11315
Issue #: 102597
103603 105169 105195
105298 106247 106400
Ticket 107735 108376
109352 109696 110035
111386 112319 113062
113396 114463
116124

Fixed an issue with Leave Requests where, if a Holiday exists within the span of a Leave Request, upon approval no time entries were being created. The applied resolution is that upon Leave Request approval, time entries are to be created on the days that are not the Holiday.